

| PAIER Number | Brief Summary of Incident | Theme | Sub-theme | Under 18? | Safeguarding issue? | Organisational Learning |
|--------------|---|-------------|---|-----------|---------------------|--|
| 2020/025 | HCP in isolation, being tested for Coronavirus by hospital (though unlikely from symptoms) after working in custody the night before. | Coronavirus | Staff hospitalised | No | No | HCP received support and information was shared with the police force to manage incident. HCP returned to work 19/03/2020. |
| 2020/026 | DP brought into custody, had travelled back from Thailand the previous day and had contact the Covid-19 positive person. HCP assessed DP wearing full PPE. Conflicting 111 advice given regarding management of DP across 2 shifts caused confusion. | Coronavirus | Patient presenting with symptoms | No | No | Where disagreement with the management plan for DPs between clinical staff arises, please contact the Duty Manager for further support and resolution. |
| 2020/027 | SARC Manager advised that a staff member they had been in contact with had been in contact with someone who tested positive for Covid-19, they were advised by 111 to self-isolate. | Coronavirus | Staff self-isolating | No | No | Good communication and quick action prevented potential risk to staff and patients. Keeping in touch daily with line manager to help staff wellbeing and keep them feeling part of the team. Remember we are following 111 advice. |
| 2020/028 | Patient seen at SARC had recently returned from Northern Italy and may be at risk of Covid-19. No clear guidance in place at this time, risk assessed by contacting school to ascertain location of travel and deemed to be not high-risk. Check to see if child was well before attending. | Coronavirus | Patient recently travelled to affected area | Yes | No | We are now robustly screening all clients prior to attendance and procedures and guidelines are in place. Better communication is also in place to update staff. |

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| 2020/029 | Custody temporarily closed as DP held over the weekend stated on release, he has a cough and possible exposure and had been advised by 111 to self-isolate. Police contacted DP to establish further information as they could discuss this directly with 111. | Coronavirus | Custody closure | No | No | Situation was researched and custody re-opened. This was the Police's first potential exposure to Covid-19 and processes are now in place to manage any potential risk. |
| 2020/030 | MHL Dr presenting with low grade temperature and feeling generally unwell. Advised by 111 there is no need to self-isolate. | Coronavirus | Staff self-isolating | No | No | Incident occurred prior to Self-isolation Policy. This is now in place. |
| 2020/031 | HCP admitted to hospital with suspected Coronavirus. | Coronavirus | Staff hospitalised | No | No | Not Coronavirus related and returned to work the following night. |
| 2020/032 | Individual brought into custody with a temperature of 37.9. DP was isolated and monitored. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken. |
| 2020/033 | Individual whose flatmate had allegedly been diagnosed with Coronavirus was arrested in public. Sent to A&E with head and facial injuries after assessment in custody. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken as per protocol. |
| 2020/034 | Paediatric Crisis Worker self-isolating after child set home from school due to another child showing symptoms of Coronavirus. | Coronavirus | Staff self-isolating | No | No | Followed Self-isolation Policy and sought advice from 111. |

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| 2020/035 | Accompanying person brought to SARC by Police despite the person showing symptoms and advised to self-isolate under new government advice. | Coronavirus | Patient presenting with symptoms | No | No | Screening had taken place in patient, but we had not assessed the supporter and Police had not made us aware. Need to educate Police and include supporters in our risk assessments. |
| 2020/036 | Banbury Custody to be closed until at least 30 th April | Coronavirus | Custody closure | No | No | Custody closed as part of TVP contingency and directly through Covid-19 issues. |
| 2020/037 | MHL giving great support to staff throughout the Coronavirus outbreak. | Coronavirus | Positive Feedback | No | No | Clear communication regularly helps keep staff informed and reduces anxiety. |
| 2020/038 | DP brought into custody with potential Coronavirus, was symptomatic and has now been placed in isolation. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken. |
| 2020/039 | Concerns over lack of PPE and non-clean environment as Norfolk and Suffolk are different to MHL SARCs and a risk assessment requested. | Coronavirus | Staff concerns | No | No | To be updated. |
| 2020/048 | Suspected Coronavirus case in High Wycombe Custody, protocol followed. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken. |

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| 2020/049 | Suspected Coronavirus case in Newbury Custody, protocol followed. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken. |
| 2020/050 | HCP in self-isolation after developing symptoms on shift. | Coronavirus | Staff self-isolating | No | No | Symptoms are easing and will be fit to return to work 22/03 – no further staff developed symptoms. |
| 2020/051 | HCP in self-isolation after partner has developed symptoms. | Coronavirus | Staff self-isolating | No | No | Symptom free themselves but are following guidance to self-isolate for 14 days. |
| 2020/052 | 2 separate suspected Coronavirus cases in Guildford Custody. | Coronavirus | Patient presenting with symptoms | No | No | Managed and all appropriate precautions taken. |
| 2020/054 | Thank you from Health and Justice East Midlands for our work during Coronavirus. | Coronavirus | Positive feedback | No | No | Positive communication sent to teams to promote positivity and boost staff morale. |
| 2020/078 | Police Officer screened following attempt to make appointment at the SARC, found that they should have been self-isolating. | Coronavirus | Staff concerns | No | No | SPOC communication to ensure all are following guidance and policy. |
| 2020/079 | 2 cells in Thames Valley out of use due to possible Coronavirus cases and confusion over who is responsible for cleaning cells and/or the process for this. | Coronavirus | Staff concerns | No | No | Situation clarified that it is not the responsibility of MHL HCPs, and it never has been. Police have issued this guidance. |

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| 2020/080 | Concerns over the number of people in SARC with two new FNE starters. | Coronavirus | Staff concerns | No | No | Staggered start dates agreed with SARC Manager. Process map introduced for number of people in SARC at one time. |
| 2020/081 | Closure of Birmingham Children's Hospital for non-recent cases on a Monday due to access through A&E. | Coronavirus | SARC closure | Yes | No | Worked with Commissioners to divert all non-recent cases to Ida Road and the PSS informed. |
| 2020/082 | Need for thermometers to aid in the screening of Coronavirus in SARCs. | Coronavirus | Equipment needs | No | No | Using staff expertise to find the most appropriate device so SARCs have access to the best equipment that suits the environment. |
| 2020/084 | DP brought into custody with cold/flu like symptoms and recent onset of a dry cough but no temperature. Recent travel to Spain disclosed. | Coronavirus | Patient presenting with symptoms | No | No | Managed with all appropriate precautions taken. |
| 2020/086 | DP transferred from Perry Barr Custody to Wolverhampton with a persistent cough but not new. DP refused obs and assessment therefore was treated under the Covid-19 protocol. | Coronavirus | Patient presenting with symptoms | No | No | Managed with all appropriate precautions taken. Learning for Police as multiple movements that should not have occurred. |

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| 2020/087 | DP transferred from Coventry Custody to Wolverhampton Custody with a previous new persistent cough and fever, advised to self-isolate by 111. No current symptoms but still treated under Covid-19 protocol. | Coronavirus | Patient presenting with symptoms | No | No | Managed with all appropriate precautions taken. |
| 2020/088 | Two detainees isolated at Wolverhampton Custody during the night shift. One asymptomatic and another presenting with cough and temperature fluctuations for 4 days. | Coronavirus | Patient presenting with symptoms | No | No | Managed with all appropriate precautions taken. |